



FREQUENTLY ASKED QUESTIONS

WHEN AND WHERE IS THE GAME BEING PLAYED?

Round 9 of the 2018 Toyota AFL Premiership Season

Gold Coast SUNS v Port Adelaide

Saturday 19 May, 2018

Afternoon timeslot (likely 1:15pm Shanghai time)

Adelaide Arena at Jiangwan Stadium

Shanghai, China

WHEN DO TICKETS GO ON-SALE?

Travel packages and match tickets will go on-sale from 12pm on Tuesday 24 October and are available exclusively through the approved Shanghai 2018 travel partners. Match tickets will go on sale in February 2018.

All information is available at shanghai2018.com.au

HOW DO I SECURE TICKETS?

Travel packages including match day hospitality and tickets are only available now through one of the official Shanghai 2018 travel partners.

Visit shanghai2018.com.au to book or make enquiries about ticketing and travel options.

Tickets will be available with packages exclusively through the travel partners up until early 2018. An allocation of tickets across all categories will then go on sale to fans not wishing to purchase a travel package. Details to be confirmed. The only way to guarantee a ticket to the game until that date is with a package through the official Shanghai 2018 travel partners.

WHERE DO I GO FOR ALL THE INFORMATION ON THE GAME AND TICKETING OPTIONS?

Visit shanghai2018.com.au

WHO ARE THE APPROVED TRAVEL PARTNERS FOR SHANGHAI 2018?

The approved travel partners are:

AFL Travel afltravel.com.au/ultimate-suns-experience

RAA Travel raa.com.au/pafc-china-2018

Tee Lee Travel teeleetravel.com.au

Phil Hoffman Travel pht.com.au

WHAT ARE THE TICKETING OPTIONS?

The total capacity at the Stadium will be increased on the 2017 game in Shanghai, providing for additional hospitality, reserved and grandstand terrace ticketing options.

As a guide, the following ticketing and hospitality packages are available:

1. Grandstand Terrace

This category provides an allocated seat on the historical concrete terraces in Adelaide Arena at Jiangwan Stadium, at playing field level for a premium viewing experience on the wings on each side of the playing field. A cushion is provided for each seat location.

Seating sections on the stadium map will be GS1, GS14, GS7 & GS9 [VIEW SEATING MAP](#)

Please note: Best available seats will be allocated automatically; individual reserved seat selection will not be available.

2. Reserved Seating

This category provides an allocated seat in the temporary grandstands in Adelaide Arena at Jiangwan Stadium, at playing field level for a premium viewing experience.

Seating sections on the stadium map will be N1, N2, N3 & S1, S2, S3 [VIEW SEATING MAP](#)

Please note: Best available seats will be allocated automatically; individual reserved seat selection will not be available.

3. The Field Club

Located on the playing field level at the north-eastern end of Adelaide Arena at Jiangwan Stadium, The Field Club offers a more relaxed carnival atmosphere, making it the perfect option for those wanting to combine the unique festival atmosphere of this game and will provide AFL action from the convenience of your allocated reserved seat.

4. The Lounge

The Lounge provides the perfect blend of exclusive hospitality and football experience.

Enjoy premium catering in a casual stand up setting before, during and after the match. This package provides the flexibility to move between your allocated reserved seat to enjoy the game and The Lounge to network and entertain. This is the perfect business networking option for those looking to connect and build relationships.

More info on The Lounge

Due to the very high demand for this game, we recommend you purchase a ticket in one of the available categories as soon as possible along with your travel requirements to avoid disappointment. Only available through the approved travel partners for Shanghai 2018.

WHY CAN I ONLY BOOK TICKETS TO THE GAME THROUGH A TRAVEL PARTNER?

This is consistent with what happened in 2017 although we have now expanded the offer to include four travel partners. This is also consistent with travel packages in Australia for AFL games, the best way to secure your tickets for Shanghai, 2018, is via an official travel partner.

Given the high demand for tickets and the large number of travellers who attended in 2017, we have expanded the official Adelaide-based travel agents from just one to three ([RAA](#), [Phil Hoffman](#) and [Tee Lee Travel](#)) and included a preferred Gold Coast Travel Partner ([AFL Travel](#)).

This will provide greater service and more options for the thousands of travelling fans to plan their trip to this landmark game, particularly as many travellers in 2017 were going to China for the first time.

To further improve the opportunities for fans, we are working to increase capacity of Adelaide Arena at Jiangwan Stadium for 2018 so even more fans can attend the game.

In addition, all agents have committed to offering a budget package as part of their options at less than \$2,000 per person, excellent value for a trip to China for such an incredible match.

An allotment of game tickets will become available in early 2018, as they did in 2017, but they sold out quickly this year so the best way to secure your attendance is through official travel packages that are now on sale.

[VIEW SEATING MAP](#)

We recommend you explore the above seating map and pricing options to decide the category of ticket you would like to purchase, ensuring you are best prepared to purchase your tickets once tickets on go sale.

CONTACT DETAILS

If you have any questions or experience any issues, please contact each Club's member services teams:

Port Adelaide Football Club - 1300 467 232 or membership@pafc.com.au

Gold Coast Football Club - 1300 784 436 or gcmembership@goldcoastfc.com.au

WILL THE GAME SELL OUT?

We expect high demand for attendance at the game and are expecting it to sell out. We recommend getting in early and booking your ticketing through the approved Shanghai 2018 travel partners as soon as possible to avoid disappointment.

CAN I PURCHASE TICKETS ONLY TO THE GAME?

There will be an allocation of tickets released in early 2018. Details on the on-sale times and information will be communicated once confirmed with priority going to those who register their interest in ticketing for the match via shanghai2018.com.au.

WHEN CAN I BOOK TICKETS TO NON-GAME DAY EVENTS?

Further details about events around the Shanghai 2018 will be released closer to the date.

WHAT ABOUT WHEELCHAIR ACCESS?

If you require wheelchair access seating, please contact the Clubs member services teams or the AFL at:

AFL at afticketing@afl.com.au

Port Adelaide at membership@pafc.com.au

Gold Coast Suns at gcmembership@goldcoastfc.com.au

HOW DO I COLLECT MY TICKETS?

Tickets will be available for collection in Shanghai, during the week of the game. You will be notified of these details prior to the game, but by purchasing your ticket through an approved Shanghai 2018 travel partner, you are guaranteed the match ticketing or hospitality package you select at point of purchase.